Easterling, Deborah

From:

Easterling, Deborah

Sent:

Monday, November 06, 2006 3:18 PM

To:

'Lew Richards'

Cc:

'Belser, Florence'; 'janderson@regstaff.sc.gov'

Subject: RE: PSC Website Comments:

Dear Mr. Richards:

This is to acknowledge receipt of your email to our PSC Website Comments.

In March 2004 the General Assembly enacted legislation which created the Office of Regulatory Staff. As a result of that legislation, effective January of 2005 the Public Service Commission took on an exclusively quasi-judicial role. All resources for the investigation and resolution of consumer inquiries and complaints were assigned to the Office of Regulatory Staff.

I am forwarding your email to that Agency for handling. You may contact the South Carolina Office of Regulatory Staff by phone at 803-737-0800 or within South Carolina at 1-800-922-1531. Additionally, you may also visit their website at http://www.regulatorystaff.sc.gov

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

RECEIVE

NOV 0 7 2006

From: Lew Richards [mailto:prozipf@sc.rr.com] Sent: Wednesday, November 01, 2006 9:31 AM

To: Easterling, Deborah

Subject: PSC Website Comments:

PSC SC MAIL / DMS

Dear Commissioner of P.S.C.;

Without my mentioning any present situation I ask for your comment on the following question:

1- Is the P.S.C. now required to hear a request for a rate increase from a Utility any Utility, that stands in violation of very important Regulatory rules and or guidelines including outstanding "Consent Orders" issued to bring that Utility into compliance.

I have just attended a hearing and I appreciate the tremendous amount of work required by all parties. The workload of the P.S.C., DEHEC, and the O.R.S. must be staggering. As a layman watching and giving testomy in such a case, the thought crossed my mind that a requirement demanding the first obligation of any Utility would be to be in full complianceof Regulatory rules including issued "consent orders" that are in this case, over two years old and not implement by the Utility. The consent order addressed three very serious violations concerning safe drinking water and waste water facility construction.

Given the tremendous workload of the P.S.C. why not limit the commissions'precious time in seeking a settlement to those Utilities who are in compliance with all rules and "consent" orders.

I appreciate your consideration of this suggestion.

Thank you'

Lew Richards 148 Ridge Lake Drive Wyboo Plantation Manning , South Carolina 29102

P.S. I hold no position , no title; just a concerned resident of Wyboo Plantation in Clarendon County, South Carolina